



BIRTHDAY PARTY FAQ

1. WHAT HAPPENS WHEN I ARRIVE AT THE JONES CENTER? Upon arrival, you will stop at the desk closest to the area of your party and let our staff know that you've arrived (Pool and Sports parties can check-in at the downstairs recreation desk; Ice Rink parties can check in at the Ice Rink. – Parties get to skip the line!) Our staff will direct you from there. Note: For your convenience, carts are available at the East (Main) entrance to transport party items.

2. WILL I HAVE AN ATTENDANT/FACILITATOR INTERACTING WITH MY GUESTS DURING THE PARTY? No, parties are currently self-run.

3. WHAT IS INCLUDED IN THE ROOM RENTAL FEE? 5ft rectangular (3) or picnic style tables (ice rink) and chairs to accommodate 20 attendees.

4. HOW MUCH TIME DO I HAVE FOR SETUP/CLEANUP? You will be allowed **15 minutes** to set up **prior** to the party. Once your party time has concluded, we ask that all guests and items are vacated from the space so that our staff can clean and prepare the room for the next party. Guests arriving earlier than 15 minutes or vacating the room later than the scheduled end time will be charged \$100.

5. CAN WE HANG DECORATIONS (E.G. ART OR BANNERS) IN OUR ROOM? Balloons and tablecloths are welcome. Balloons cannot be attached to the wall; they must be attached to a weight. Banners and removable wall adhesives must be approved by the Events Manager in advance. Glitter/confetti/silly string/pinatas (inside and outside), glass, and pool inflatables/toys are **prohibited**.

6. CAN I BRING IN MY OWN FOOD? Yes, The Jones Center currently does not offer catering, so outside food is okay. You are responsible for cleaning up trash in your space.

7. CAN I ADD ON MORE TIME TO MY PARTY? If reserving one of our Celebration Stations, you can add on additional time at a rate of \$30/hr. Unfortunately, due to the large number of birthday party requests, additional time is not allowed in other party spaces. Please note that all parties (except semi-private swim) are scheduled during 'public' hours. Your guests' passes allow them to swim/skate before and after your party as long as it falls within these hours. You're only required to vacate your 'party' space at the end of your reservation. Note: Public hours listed on our website are subject to change.

8. CAN I INCREASE THE HEADCOUNT FOR MY PARTY? Each party comes with 20 passes (semi-private = 30) and seating can only accommodate 20 people. Passes are picked up at our recreation desk downstairs near the gym. Additional passes may be purchased. Passes are only good for the day of the party. The Jones Center does not offer refunds for unused passes.

9. DO YOU OFFER STORAGE FOR MY PARTY SUPPLIES? Unfortunately, we do not have an area to store party items.

10. WHAT IS THE CANCELLATION POLICY? Cancellations that are two or more weeks out from the party date will be subject to a \$50 non-refundable administration fee. A party canceled less than two weeks from the date of the reservation is refunded at 50%. If the party is canceled by The Jones Center (e.g. inclement weather), a full refund will be provided.

11. DAMAGE LOST OR STOLEN ITEMS: Guests will be charged for any damage to the space or items. The Jones Center is not responsible for any lost or stolen items.

Party Prices and Guidelines (Full payment is due at the time of booking)

Nerf/Gym Parties – 2hrs (Studio A) - \$225

- Nerf darts, Nerf guns, and safety glasses are provided. Safety glasses are required to be worn during the Nerf games. Guests are more than welcome to bring their own Nerf guns; however, we please ask to leave your nerf darts at home.
- The Jones Center provides the necessary equipment for Basketball, Dodgeball, Volleyball, Soccer, and Nerf.
- Guests who are participating in the games are required to wear athletic shoes for safety purposes. (No cleats allowed)
- The party games will take place on the left half-court of the gymnasium; the other half of the court will be open to the public. Only 20 people can be on the court at one time.
- You must vacate your party space at the end of your reserved time.
- Note: The gym, basketball court and track are open to the public during parties.
- *****Customize Your Party** - \$250; Studio Room + Two (2) activities (dodgeball, nerf, soccer, or basketball).
- **Available Times:** Varies during our public gym hours only. Popular party - Currently booking two months out.

Gymnastics Parties – 2hrs (Studio B) - \$225

- The Gymnastics Party will be in Studio B inside the gymnasium.
- All gymnastics equipment is available for party use, **except** the large balance beam.
- Children must remove socks and shoes before entering the gymnastics room.
- We do not have a gymnastics instructor for parties.
- Tables and chairs will be set up outside of the room.
- You must vacate your party space at the end of your reserved time.
- Note: The gym, basketball court and track are open to the public during parties.
- **Available Times:** Varies during our public gym hours only. Popular party - Currently booking two months out.

Ice Rink Parties – 1hr 45min

- You may bring your own skates or rent a pair from us.
- The Jones Center does not provide ice skate walkers during public sessions.
- You must vacate your party space at the end of your reserved time; however, if public skate is still going on, your guests can continue to skate.
- **Ft. Smith Room - \$225** – Private party room that includes (4) plastic picnic tables with benches attached and (1) additional plastic table. The party comes with 20 passes, but the room capacity is 30.
- **Rinkside Party Spaces (2) \$175** – These spaces are in a public area located in the right-hand corner of the ice. arena. The party space includes (3) plastic picnic tables with benches attached. There may be another party taking place at the same time.

Celebration Station (4) – 1hr - \$125 (Add additional time at \$30/hr.)

- The Celebration Stations are in our Public Food Court, near the Fitness Center.
- The table seats 20 party guests; your child's name will be on your assigned table.
- Included in your reservation is 20 swim or ice-skating passes (used during 'public' session only).
- You must vacate your party table at the end of your reserved time.

Pool Parties

- **Wristband Policy:**
 - Our wristband policy is based on height and age. Please inform your party guests that children under 48" will receive a red wristband. They are required to wear a life jacket and must be accompanied by an adult to utilize the slide.
 - Guests who are not swimming are not required to wear a wristband.
 - Life jackets are offered inside the pool; however, guests are welcome to provide their own.
- You must vacate your party space at the end of your reserved time; however, your guests may continue to swim if 'public' swim hours are still going on.
- The pool could close at any time during storms when lightning is detected. If this occurs, we can reschedule or refund your (full amount) party.
 - **Semi-Private Pool Parties – 1hr 45min (Saturdays Only 10:00am and 6:15pm) - \$350**
 - The party area is on the landing right in front of the Leisure Pool and includes four picnic tables. *(The Lap Pool is not included in the party package.)*
 - Thirty passes (30) are included in your reservation.
 - There can only be 30 people in the pool at one time. If more than 30, an additional Lifeguard will need to be added to the reservation at \$75.
 - The capacity for the Leisure Pool is 60 attendees.
 - **Pool Room Parties –90 min (Rooms 505 and 506) - \$225**
 - The room includes (3) plastic picnic tables with benches attached and (2) half-moon tables.
 - ***Please be cautious the pool room floor will be wet, and the room temperature may be warm***

PARTY SCHEDULE:

| | SAT | SAT | SAT | | SUN | SUN |
|-----------------------------|-----------------|---------------|---------------|--|----------------|---------------|
| POOL PARTY SLOTS | | | | | | |
| SEMI-PRIVATE POOL | 10:00AM-11:45AM | 6:15PM-8:00PM | | | | |
| POOL ROOM 505 | 12:00PM-1:30PM | 2:00PM-3:30PM | 4:00PM-5:30PM | | 1:30PM-3:00PM | 3:30PM-5:00PM |
| POOL ROOM 506 | 12:30PM-2:00PM | 2:30PM-4:00PM | 4:30PM-6:00PM | | 1:30PM-3:00PM | 3:30PM-5:00PM |
| ICE RINK PARTY SLOTS | | | | | | |
| FT. SMITH ROOM | 12:30PM-2:30PM | 7:00PM-9:00PM | | | *1:00PM-2:45PM | |
| RINKSIDE 1 | 12:30PM-2:30PM | 7:00PM-9:00PM | | | *1:00PM-2:45PM | |
| RINKSIDE 2 | 12:30PM-2:30PM | 7:00PM-9:00PM | | | *1:00PM-2:45PM | |
| GYM PARTY SLOTS | | | | | | |
| SPORTS/GYMNASTICS | 11:00AM-1:00PM | 1:30PM-3:30PM | 4:00PM-6:00PM | | VARIES | |